

# **REPORT TO CABINET**

REPORT OF: DIRECTOR OF OPERATIONAL SERVICES

REPORT NO: DOS 285

DATE: 6<sup>th</sup> JUNE 2005

<b>TITLE:</b>	ICT STRATEGY
<b>FORWARD PLAN ITEM:</b>	ICT Strategy
<b>DATE WHEN FIRST APPEARED IN FORWARD PLAN:</b>	14 <sup>th</sup> February 2005
<b>KEY DECISION OR POLICY FRAMEWORK PROPOSAL:</b>	Policy Framework Proposal
<b>COUNCIL AIMS/PORTFOLIO HOLDER NAME AND DESIGNATION:</b>	Access Cllr Paul Carpenter – Technology Portfolio Holder
<b>CORPORATE PRIORITY:</b>	ACCESS TO SERVICES
<b>FREEDOM OF INFORMATION ACT IMPLICATIONS:</b>	None
<b>BACKGROUND PAPERS:</b>	

## **INTRODUCTION**

1. The purpose of this report is to put forward the attached ICT Strategy for approval by Cabinet and then Council.

## **BACKGROUND**

2. The Council is undergoing some significant changes as it strives to make customer service and organisational improvements. If it is to make good progress the organisation needs to recognise the importance of information and

communication technology as a key resource required to deliver these improvements. The production of the strategy document has been undertaken by a company called Western Connect using central government grant funding.

## **OBJECTIVE**

3. The document provides the strategy by which the Council's ICT resources will be delivered over the next 3-5 years. It takes the current position and lays out a plan of how progress will be made towards where we wish to be. It has been produced in a format that can be understood in the main by non I.T. specialists. The idea being to create a documented strategy that can provide the necessary linkages between the corporate goals/aims/priorities of the Council and the operational service units and the employees within the I.T. unit itself.

## **RECOMMENDATION**

4. The ICT Strategy is approved and put forward to Full Council to be adopted as key strategy document of the Authority.

## **COMMENTS OF DIRECTOR OF FINANCE AND STRATEGIC RESOURCES**

5. None

## **COMMENTS OF CORPORATE MANAGER, DEMOCRATIC AND LEGAL SERVICES (MONITORING OFFICER)**

6. None

## **CONTACT OFFICER**

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